#### **EDUCATION**

M.S., Library and Information Science, University of Illinois at Urbana-Champaign, 1999

M.A., Latin American and Caribbean Studies, Indiana University, 1996

M.A., Religious Studies, Indiana University, 1996

**B.A. (with high honors),** Indiana University (majors: Spanish and Religious Studies, with a certificate in Latin American and Caribbean Studies), 1993

#### **PROFESSIONAL EXPERIENCE**

Head of Outreach and Assessment, University of West Georgia (8/2019 – present) Assistant Professor (10/2009 – 6/2014); Associate Professor with tenure (7/2014 – present); Professor (7/2019 – present)

Supervise a department of staff, faculty, and student employees; design and maintain LibraryDen, an ALA-LIRT award-winning online asynchronous information literacy course; coordinate Library assessment efforts across departments; plan and implement user surveys; promote Library services and programs across campus and the community; oversee the planning and implementation of Library outreach events; develop collections and manage materials funds for different subject areas; design and teach information literacy courses and workshops in face-to-face and online modalities; serve on campus-wide committees; represent the Library on the Associate Deans Council.

#### Head of Instructional Services, University of West Georgia (10/2009 – 7/2019)

Supervised a department of 7-10 faculty librarians (mostly tenure-track, sometimes lecturers and adjuncts); planned, developed, and implemented information literacy programming to serve campus needs; implemented chat reference and trained colleagues; created a faculty workshop series (Good Librations); established a now-annual campus pedagogy conference (UWG's Innovations in Pedagogy Conference).

Latin American & Iberian Studies Librarian, U. California, Santa Barbara (11/2002 – 9/2009) Religious Studies Librarian, U.C. Santa Barbara (5/2003 – 9/2009) Chicana/o Studies Librarian, U.C. Santa Barbara (7/2004 – 9/2009)

Developed collections, managed funds (approximately \$70k annually not including domestic approval plans or serials), and maintained subject guides Spanish & Portuguese, Latin American & Iberian Studies, Chicana/o Studies, and Religious Studies; provided reference services (includes Reference Desk, office hours, and online chat); curated the Tibetan Studies Room; developed and taught information literacy classes and workshops for students, faculty, and colleagues; assisted the department of Religious Studies with their summer Studies of the United States Institute, a US State Department program which brought 18 scholars from different countries to Santa Barbara to study religious pluralism in the US, providing research help for the scholars both on campus and on their study tours.

## **Reference / Instruction Librarian**, Lafayette College (8/1999–10/2002) **Acting Access Services Librarian**, Lafayette College (7/2001-3/2002)

Provided reference services to students, faculty and members of the community; taught information literacy and computer skills workshops for students and faculty; developed collections, managed funds, and maintained subject guides for assigned areas; supervised student assistants (included hiring, training and scheduling); oversaw the Depts. of Circulation and Interlibrary Loan including supervising full and part-time employees.

# OTHER TEACHING APPOINTMENTS AND EXPERIENCE

Adjunct Instructor, iSchool, University of Illinois at Urbana-Champaign (2008 – present) Design and teach hybrid (synchronous online and face-to-face) graduate courses: Collection Development and Maintenance; Latin American, Iberian and Latina/o Studies Librarianship; Library and Information Resources for Spanish-Speaking Populations.

Facilitator, ACRL Institute for Information Literacy Immersion program (2014 – 2021)
 Designed and taught continuing education workshops and institutes focused on pedagogy, assessment, management, and other areas of librarianship.

Mindfulness Teacher, Certification from the Mindfulness Institute for Emerging Adults.

**Yoga Instructor**, Yoga-Alliance Certified Instructor. Yoga Teacher and Ayurvedic Yoga Teacher certification from the Kripalu Center for Yoga & Health.

# NOTABLE RECENT PROFESSIONAL SERVICE

American Library Association Office of Accreditation. Member of External Review Panels (2022-2023; 2023-present)

Affordable Learning Georgia. Reviewer for Textbook Transformation Grants (2023-2024)

Seminar on the Acquisition of Latin American Library Materials (SALALM). President (2022-2023)

#### HONORS AND AWARDS

- 2021 American Library Association Library Instruction Roundtable Innovation in Instruction Award for LibraryDen
- 2016 Best of the West Award for demonstrating UWG values, fall quarter (quarterly employee recognition award)
- 2010 EBSCO Award Winner for Academic Paper, Georgia Chapter of ACRL Academic Library Division of the Georgia Library Association
- 2008 Amy and Jens Nyholm Prize (for outstanding contributions to librarianship), UCSB Libraries
- 1999 Beta Phi Mu (Library Science Honor Society)
- 1998 Foreign Language Area Studies (FLAS) fellowship (for Quechua) from the Center for Latin American and Caribbean Studies, University of Illinois (1998-99)
- 1993 Recipient of the Outstanding Major Award, Dept. of Religious Studies, Indiana University
- 1992 Phi Beta Kappa

## PUBLICATIONS

- 2024 "Chapter 11: Selection and Evaluation of Reference Sources." In *Reference and Information* Services: An Introduction (7<sup>th</sup> edition). Melissa A. Wong and Laura Saunders (Eds). Forthcoming.
- 2023 "The Course-Integrated Unconference: A pedagogy of courage and mutual trust." *Journal of Education for Library and Information Science*, 64(3): 257-274.
- 2022 "LibraryDen: A Tool for Learning about Research and Information Literacy Pedagogy." With Melanie Lewis Croft. *Knowledge Quest, 50* (5): 55-59.
- 2021 "Georgia Library Spotlight University of West Georgia, Ingram Library's LibraryDen." Georgia Library Quarterly, 58 (4). Available online:
  - https://digitalcommons.kennesaw.edu/glq/vol58/iss4/4.
- 2020 "A Textbook Pilgrimage: Supporting Mexicans living in the United States." *Library Services to Multicultural Populations Newsletter*. Available online: https://www.ifla.org/files/assets/libraryservices-to-multicultural-populations/newsletters/ifla\_newsletter\_january\_2020\_-\_2.pdf .January, page 7.
- 2019 "A report of the International Book Fair, Guadalajara, 2018." *Library Services to Multicultural Populations Newsletter*. Available online: <u>https://www.ifla.org/files/assets/library-services-</u> to-multicultural-populations/newsletters/summer-2019.pdf July, page 5.
- 2017 "¿Enseñar o crear experiencias para aprender? Cambiando el enfoque del papel del bibliotecario en el desarrollo de ALFIN." In *30 motivos para celebrar a las bibliotecas* edited by Ana Gricelda Morán Guzmán and Sergio López Ruelas. Guadalajara: Universidad de Guadalajara: Coordinación de Bibliotecas (135-140).
- 2015 "Logical Fallacies and Sleight-of-Mind: Rhetorical Analysis as a Tool for Teaching Critical Thinking" With Jessica Critten and Craig Schroer. In Not Just Where to Click: Teaching Students How to Think About Information edited by Heather Jagman and Troy Swanson. ACRL (329-348).
   [Collection awarded Association of College and Research Libraries (ACRL) Instruction Section (IS) Ilene F. Rockman Publication of the Year Award]
- 2014 "The Fit Test: Interview Techniques to Build a Strong Team." With Jean Cook, Jessica Critten, Angela Pashia, Andrea Stanfield, and Dean Sullivan. In *Management and Leadership Innovations* (*Advances in Librarianship*, volume 38) edited by Anne Woodsworth and W. David Penniman. Emerald (155-175).
- 2013 *"Absens Haeres non Erit:* Being in the Right Place at the Right Time." In *The Machiavellian Librarian*, edited by Melissa Aho and Erika Bennett. Oxford: Chandos Publishing (173-187).
- 2013 "Bridging the Information Literacy Gap: Library Participation in Summer Transition Programs." With Andrea Stanfield. *Reference Services Review*, 41(2): 201-218.
- 2013 "The Roles of the Library in Recruitment and Retention." Guest editorial with Andrea Stanfield. *Reference Services Review*, 41(2): 155-156.
- 2012 "Stepping Right Into The Middle Of..." In *Managing in the Middle*, edited by Robert Farrell and Kenneth Schlesinger. Chicago: ALA Publications (7-10).
- 2011 "When Coming to Campus is Not an Option: Using Web Conferencing to Deliver Library Instruction." With Andrea Stanfield. *Reference Services Review*, 39 (1): 58-65.
- 2010 "Want Buy-In? Let Your Students Do the Buying! A Case Study of Course-Integrated Collection Development." *Collection Management*, 35(3-4): 237-243.
- 2009 "Approaches to Teaching Religious Studies Graduate Students." With Meryle A. Gaston. *Catholic Library World*, 80 (2): 102-105.
- 2009 "Why Sakai?: Existential Questions Regarding Course Management Software." SALALM Papers, 52: 250-256.

- 2009 "Servicios virtuales de referencia: experiencias y desafíos." In *Información para el cambio social: el papel de las bibliotecas*, edited by María de Angeles Rivera and Sergio López Ruelas. Guadalajara, Jalisco, Mexico: Universidad de Guadalajara (189-196).
- 2008 "You Can Do It All! But Do You Want To?: Identifying, Creating, and Enjoying Professional Development Activities." *SALALM Paper*, 53: 292-297.
- 2007 *Finding Women Writers of Costa Rica: A Bibliographical Guide to Anthologies of Poetry and Short Stories.* New Orleans, LA: Secretariat, Seminar on the Acquisition of Latin American Library Materials.
- n.d. *Hispanic American Periodicals Index*. Indexer 1999–2011.

# WORKSHOPS AND PRECONFERENCES FACILITATED

- 2023 "ALFIN el piloto: prueba de un recurso educativo abierto autogestivo para desarrollar la alfabetización informacional en los estudiantes." With Tomás Bocanegra Esqueda, Ana Gricelda Morán Guzmán, Irma Leticia Hernández García, and Camelia Romero Millán. Three-day workshop launching a pilot of an OER. XXXVII Coloquio Internacional de Bibliotecarios. Guadalajara, Mexico 27-29 November.
- 2023 "ALFIN sin fronteras: reactivos para un curso autogestivo." With Tomás Bocanegra Esqueda, Ana Gricelda Morán Guzmán, Irma Leticia Hernández García, and Carlos Alberto Sánchez Velasco.
  Multiple-part workshop 24 April 1 May. 54 Jornadas AMBAC (Asociación Mexicana de Bibliotecarios, A.C.). Online and in Campeche, Mexico.
- 2022 "Enable your Library to Leverage Open Educational Resources to Create Information Literacy Programs." With Lisa Janicke Hinchliffe and Ning Zou. IFLA WLIC (International Federation of Library Associations World Library and Information Congress), Dublin, Ireland. 28 July.
- 2019 "Recursos de acceso abierto: encontrar, evaluar, y organizar información." Invited speaker for a workshop series for area journalists organized by the United States Consulate in Guadalajara. 8 July.
- 2018 "Gestión de información." A multi-day workshop on research and information literacy offered to faculty as part of the PROFACAD (Programa de Formación de Académicos workshop series). Different campuses of the Universidad de Guadalajara (Mexico). Centro Universitario de Ciencias de la Salud (Guadalajara): June 4-5; July 16-18; Centro Universitario de la Costa (Puerto Vallarta): June 11-12; Centro Universitario de Arte, Arquitectura y Diseño (Guadalajara): September 18-20.
- 2018 "Gestor de referencias Mendeley y Web of Science." A multi-day workshop on cited reference searching and managing bibliographic citations offered to faculty as part of the PROFACAD (Programa de Formación de Académicos workshop series). Centro Universitario de Ciencias de la Salud of the Universidad de Guadalajara, Guadalajara, Mexico. June 6-7 and July 16-18.
- 2018 "Bases de datos." A multi-day (10 hours face-to-face plus 30 hours online) workshop on library databases and open access resources offered to faculty of the Centro Universitario de Ciencias Económicas Administrativas (Guadalajara): July 19-20 and October 25-26.
- 2017 "Creando una población infoalfabeta: desafíos, posibilidades, y oportunidades para bibliotecas."
  Invited speaker to give a three-hour workshop for the Red Universitaria Metropolitana de
  Bogotá (RUMBO) at the RUMBO360 conference. Bogotá, Colombia. 1 November 2017.
- 2017 "Classic Immersion." Five-day Association of College and Research Libraries (ACRL) Institute for Information Literacy Workshop focusing on teaching, learning, assessment, and planning. Burlington, VT. Faculty with Daisy Benson, Craig Gibson, Wendy Holliday, and Michelle Millet. 23 – 28 July.

- 2017 "¿Enseñar o crear experiencias para aprender?" A three-day (fifteen hour) workshop on teaching and assessment for library employees from the Colegio de Michoacán. Zamora, Michoacán, Mexico. 10-12 July.
- 2017 "Gestión de información." Two separate multi-day (10 hours face-to-face plus 30 hours online) workshop on research and information literacy offered to faculty of the Universidad de Guadalajara Centro de Ciencias de la Salud. Guadalajara, Mexico. June 12-15 and July 3-5.
- 2017 "Teaching with Technology." Multi-day hybrid (face-to-face and online) Association of College and Research Libraries workshop focusing on integrating technology into information literacy instruction and assessment. Faculty with Daisy Benson, Char Booth, and Tiffini Travis. 21 March – 26 April.
- 2016 "Enseñar o crear experiencias para aprender?: cambiando el enfoque del papel del bibliotecario en el desarrollo de ALFIN." A three-day (twelve-hour) workshop focusing on teaching and learning for librarians from Latin America as part of the XXX Coloquio Internacional de Bibliotecarios. Guadalajara, Mexico. 28-30 November.
- 2016 "Gestor de referencias en Mendeley." A two-day workshop for faculty at the Universidad de Guadalajara. 28-29 September.
- 2016 "Classic Immersion." Five-day Association of College and Research Libraries (ACRL) Institute for Information Literacy Workshop focusing on teaching, learning, assessment, and planning. Burlington, VT. Faculty with Daisy Benson, Craig Gibson, Wendy Holliday, and Michelle Millet. 24-29 July.
- 2015 "Diseño de cursos de Alfabetización Informacional." Three-day workshop training librarians from the Universidad de Guadalajara on creating, teaching, and assessing information literacy instruction sessions. Guadalajara, Mexico. 21-23 October.
- 2015 "University of Chicago Immersion." Four-day Association of College and Research Libraries (ACRL) Institute for Information Literacy Immersion workshop focusing on teaching, learning, assessment, and creating a culture of praxis. University of Chicago. Faculty with Beth Woodard and Wendy Holliday. 9-11 September.
- 2015 "Latin America, Spain, and Portugal." Morning session of day-long preconference sponsored by the Center for Research Libraries, the Seminar on the Acquisition of Latin American Library Materials (SALALM), and the Western European Studies Section (WESS) of the Association of College and Research Libraries (ACRL). "International and Area Studies Workshop for Librarians." Facilitator with Roberto Delgadillo and Adán Griego. The Book Club of California, San Francisco, California. 26 June.
- 2015 "Singapore Immersion." Four-day Association of College and Research Libraries (ACRL) Institute for Information Literacy Immersion workshop focusing on teaching, learning, assessment, and program coordinator. National University of Singapore. Faculty with Lisa Janicke Hinchliffe, Karen Nicholson, and Debra Gilchrist. Singapore. 2-5 June.
- 2015 "Practical Management." Association of College and Research Libraries (ACRL) Institute for Information Literacy Immersion Preconference faculty with Michelle Millet. ACRL Conference. Portland, Oregon. 25 March.
- 2013 "Dumb Assessment to Smart Assessment: Measuring Student Learning." Workshop facilitator with Alison Hicks, AJ Johnson, and Meagan Lacy. LVIII Seminar on the Acquisition of Latin American Library Materials Conference. Miami, Florida. 18 May.
- 2012 "It's Not About Your Teaching; It's About Their Learning." Preconference facilitator with Alison Hicks, AJ Johnson, and Meagan Lacy. LVII Seminar on the Acquisition of Latin American Library Materials Conference. Port-of-Spain, Trinidad & Tobago. 15 June.
- 2010 "Latin American and Latino Studies Collection Development and Resources for the Non-Specialist: Tips for Tight Budgets." Co-presenter for all-day preconference with Adán Griego and

Darlene Hull. LV Seminar on the Acquisition of Latin American Library Materials Conference. Providence, Rhode Island, 22 July.

2007 "Reference Tools for Religious Studies." Invited speaker, Graduate School of Education & Information Studies Friday Forums workshop series, University of California. Los Angeles, 27 July.

## PRESENTATIONS

- 2023 "¿Qué es COIL? Using Collaborative Online International Learning (COIL) to Connect Students Across the Americas." Poster session with Betsaida Reyes and María Camila Restrepo Fernández. LXVIII Seminar on the Acquisition of Latin American Library Materials. Washington, DC. 7 June.
- 2023 "Alfin sin fronteras: un Proyecto colaborativo e interinstitucional para el desarrollo de habilidades informativas." With Tomás Bocanegra Esqueda, Roberto Díaz, Alfonso Hernández, Irma Leticia Hernández García, José Martínez Domínguez, Nora Elizabeth Olivares Hernández, Lourdes Quiroa, Eduardo Ruvalcaba. Part of Panel "Iniciativas internacionales de colaboración de instituciones en México, Brasil, y Estados Unidos de América." LXVIII Seminar on the Acquisition of Latin American Library Materials. Washington, DC. 7 June.
- 2023 "Te vemos / eres visto: iniciativas para abrir el espacio y el corazón a los estudiantes." Closing keynote address for 54 Jornadas de AMBAC (Asociación Mexicana de Bibliotecarios, A.C.). Campeche, Mexico. 4 May.
- 2023 "Desarrollo de conexiones: el gran desafío para bibliotecarios académicos." Opening keynote address for 8vo Congreso Colegio Nacional de Bibliotecarios, A.C. Mexico City, Mexico. 15 March.
- 2022 "Alfin sin fronteras: un Proyecto colaborativo e interinstitucional para el Desarrollo de Habilidades Informativas." With Roberto Díaz Mares and Carlos Alberto Sánchez Velasco. Part of the Ciclo de Conferencias Especializadas series sponsored by the Red de Bibliotecas Académicas de América Latina y el Caribe (streamed from Mexico City). 17 November.
- 2022 "Desarrollo de conexiones: las bibliotecas en sus comunidades." Invited keynote speaker to open the course "Gestión y desarrollo de colecciones para bibliotecas públicas" from the Escuela Interamericana de Bibliotecología, Universidad de Antioquia. Streamed live via Zoom and Facebook from Medellín, Colombia. 5 September.
- 2021 "Distanciados pero juntos: bibliotecas universitarias trabajando para todos." With Alfredo Avendaño, Tomás Bocanegra, Sergio López Ruelas, Ana María Salazar (hybrid streamed from Guadalajara, Mexico). 30 November.
- 2021 "Mesa Redonda: Servicios de referencia virtual en bibliotecas académicas." Part of roundtable discussion in webinar sponsored by AMBAC (La Asociación Mexicana de Bibliotecarios, the Mexican Librarians' Association) (streamed from Mexico City). 13 October.
- 2021 "LibraryDen: a tool for learning about research and information literacy." With Melanie Lewis Croft. Georgia Library Conference. 7 October.
- 2021 "Scalable, Sustainable, and Successful: Creating an online information literacy learning object that works." LXVI Seminar on the Acquisition of Latin American Library Materials (streamed from New York City). 16 July.
- 2021 "LibraryDen: an open online asynchronous information literacy course." 50<sup>th</sup> LIBER Annual Conference (streamed from Belgrade). 24 June.
- 2021 "Test-driving the pilot: experiences creating and using a digital information literacy course." With Melanie Lewis and Maurine Parker. Georgia International Conference on Information Literacy (streamed from Savannah, Georgia). 26 March.

- 2021 "New connections: library science students prepare to engage with Spanish-speaking and Latinx communities." Participated in and moderated a panel of graduate students and another instructor (Pamela Espinosa de los Monteros, Lea Weatherall, Kristin Greer Love, Sylvia Figueroa-Ortiz, Aldo Vasquez, Eddie Kristan). Seguimos Creando Enlaces conference (streamed from San Diego, California). 25 March.
- 2020 "Bibliotecarios desde la casa: recalibrando el trabajo, las expectativas, y nuestras vidas en tiempos de pandemia." Invited speaker. University of Guadalajara Libraries. Streamed live from Guadalajara. 10 and 21 September.
- 2020 "Acceso a la información y responsabilidad ética como professional por la democracia de la información." Invited guest lecturer for the Escuela de Bibliotecología y Ciencias de la Información de la Univerisdad Nacional Mayor de San Marcos. Streamed live from Lima, Peru. 9 September.
- 2020 "¿Cómo lo hacemos desde casa? Estrategias para enseñar alfabetización informativa en tiempos de COVID." Invited speaker. IV Foro Virtual DGBSDI-UNAM (library from the Universidad Nacional Autónoma de México): La alfabetización informativa: estrategias e innovación en bibliotecas para una nueva ciudadanía global. Streamed live from Mexico City. 2 September.
- 2020 "...yet there is method in it": Incorporating a student-led Unconferece." LIS Pedagogy Chat. 5 June.
- 2020 "LibraryDen: A Series of Ingram Library Modules Ready for You to Integrate into your Course via CourseDen." With Austin Cronan and Emily Wheat. Innovations in Pedagogy Conference Online Edition. 27 May.
- 2019 "The United Nations International Year of Indigenous Languages: an Update from IFLA." Panelist in Roda Viva. LXIV Seminar on the Acquisition of Latin American Library Materials Conference. Austin, Texas. 29 June.
- 2019 "Echoes of the self: language, translation, and identities." Convivio Conference. Postignano, Italy. 17 June.
- 2019 "Banking on Them: Getting Students to Invest in their Learning Through Relationship Building." With J. Salvador Peralta and Craig Schroer. Innovations in Pedagogy Conference. Carrollton, Georgia. 14 May.
- 2018 "Conversatorio 2: La privacidad en y desde las bibliotecas." Invited discussion facilitator and moderator. XXXII Coloquio Internacional de Bibliotecarios. Guadalajara, Mexico. 26 November.
- 2018 "Comparing Different Voices: an info lit course with a global studies focus." Panelist, chair and moderator in Roda Viva II. LXIII Seminar on the Acquisition of Latin American Library Materials Conference. Mexico City, Mexico. 4 July.
- 2017 "On the Importance of Being Erroneous." Panelist in Roda Viva. LXII Seminar on the Acquisition of Latin American Library Materials Conference. Ann Arbor, Michigan. 22 May.
- 2017 "Los tianguis de ideas: bibliotecas académicas y sus espacios para el intercambio intelectual." Invited speaker. Opening keynote for the XI ALCI (Administración y Liderazgo en el Campo Informativo) Coloquio. Universidad Veracruzana. Boca del Río, Veracruz, Mexico. 29 March.
- 2016 "Rolling the Dice: Betting on the Necessary KSAs for Future Collection Development Librarians." Moderator, organizer, and participant in panel discussion. Charleston Conference. Charleston, South Carolina. 4 November.
- 2016 "Jimadores de la información: los bibliotecarios académicos y sus laboratorios de recursos." Invited speaker. Universidad de Guadalajara, Guadalajara, Mexico. 30 September.
- 2016 "Online Learning Research Committee Discussion Forum." Panelist in discussion forum at the American Library Association Annual Conference. Orlando, Florida. 26 June.

- 2016 "Who's next? Notes on training the next generation of librarians." Panelist in Roda Viva. LXI Seminar on the Acquisition of Latin American Library Materials Conference. Charlottesville, Virginia. 13 May.
- 2015 "Mind the Gap: Why and How Libraries Should Collect Indie Authors and Self-Published Materials." Organizer, chair, moderator, and participant of a panel discussion at the 27<sup>th</sup> Annual Georgia COMO conference. Athens, Georgia. 9 October.
- 2015 "Faculty are Lifelong Learners so Why Not Teach Them! Information Literacy Instruction Offered to Faculty." Organizer, chair, moderator, and participant in panel at Association of College and Research Libraries Conference. Portland, Oregon. 28 March.
- 2015 "Writing on the Walls: low-tech ideas to engage your students." Library Technology Conference, Macalester College. St. Paul, Minnesota. 18 March.
- 2014 "¿Nativos digitales o novatos digitales?: Nuestros usuarios y la supuesta ubicuidad tecnológica." Invited speaker. Panelist in Aprendizaje global y bibliotecas. XXI Coloquio Internacional de Bibliotecarios. Guadalajara, Mexico. 1 December.
- 2014 "Experiencias de colegas bibliotecarios académicos de USA." Part of panel discussion with Paloma Celis Carbajal, Jesús Alonso Regalado, and Alison Hicks. Cuarta reunión ordinaria (La Asociación Mexicana de Bibliotecarios, A.C.). Guadalajara, Mexico. 30 November.
- 2014 "Because Learning is Not Just for Students: Information Literacy for Faculty." Panelist in Roda Viva II: Even More Emerging Trends and Practices." LIX Seminar on the Acquisition of Latin American Library Materials Conference. Salt Lake City, Utah. 13 May.
- 2014 "If the Faculty ruled the world, what would Learning Space look like?" Participant in roundtable discussion. NoName Facilities Planning Conference. Carrollton, Georgia. 6 May.
- 2014 "A Social Scientist Walked into the Library: Creating Information Literate Students." With J. Salvador Peralta, Craig Schroer, Andrea Stanfield, and Winston Tripp. Innovations in Pedagogy Conference. Carrollton, Georgia. 29 April.
- 2013 "La biblioteca conectada, o lo que la tecnología no se llevó." Invited speaker. Congreso Amigos 2013. Mexico City, Mexico. 13 September.
- 2013 "Using Boards to Prevent Boredom." Panelist "Roda Viva." LVIII Seminar on the Acquisition of Latin American Library Materials Conference. Miami, Florida. 22 May.
- 2013 "Don't Start Believin': Flimflam, Fraud, Razzle-Dazzle and Other Useful Tools for Teaching Information Literacy." With Jessica Critten and Craig Schroer. LOEX. Nashville, Tennessee. 3 May.
- 2012 "Sowing the Seeds of a Successful Program: Using Unconventional Interview Techniques to Build a Strong Team." With Jean Cook, Jessica Critten, Angela Pashia, Andrea Stanfield and Dean Sullivan. LOEX of the West. Burbank, California.7 June.
- 2012 "Table For One: How Librarians Provide Individualized Services to Distance Students via Web Conferencing." Panelist with Julie Arnold, Shelley Arvin, Sandra Hawes, Anthony Kaiser, and Heidi Steiner. Fifteenth Distance Library Services Conference. Memphis, Tennessee. 19 April.
- 2011 "Steal This Idea: How We Redesigned Our Instruction Program By Adapting Others' Ideas." With Andrea Stanfield and Dean Sullivan. Georgia International Conference on Information Literacy. Savannah, Georgia. 23 September.
- 2011 "Open Mic: Using Students to Crowdsource Marketing and Outreach During a Library Renovation." With Dean Sullivan. The Conference for Entrepreneurial Librarians: From Vision to Implementation. Winston-Salem, North Carolina. 11 March.
- 2011 "Librarians Do That?!: A Comparative Analysis of Faculty-Centered Library Research Services and Faculty Awareness of Them." With Ravic Ringlaben. 34<sup>th</sup> Annual Eastern Educational Research Association Conference. Sarasota, Florida. 24 February.

- 2010 "Want Buy-In? Let Your Students Do the Buying! A Case Study of Course-Integrated Collection Development." XXX Charleston Conference. Charleston, South Carolina, 6 November.
- 2010 "From Handmade to Handheld: Book Journeys Through Latin America." Invited speaker. Luso-Hispanic Day, University of West Georgia. Carrollton, Georgia, 4 October.
- 2010 "Quo Vadis? And What Are We Going To Do About It? Roundtable Discussion on the Evolving Role of the Latin American Studies Librarian." Co-presenter with Jesús Alonso Regalado. LV Seminar on the Acquisition of Latin American Library Materials Conference. Providence, Rhode Island, 25 July.
- 2010 "Teaching in Our PJs: Delivering Synchronous Online Library Instruction." Co-presenter with Diane Fulkerson and Andrea Stanfield. LOEX of the West 2010. Calgary, Alberta. 12 June.
- 2009 "Catholic Studies as Area Studies." Invited speaker with Meryle Gaston. Catholic Library Association Convention. Anaheim, California, 16 April.
- 2008 "Servicios virtuales de referencia: experiencias y desafíos." Invited speaker. Panelist, "Bibliotecas del siglo 21, más que libros...estratégias." XV Coloquio Internacional de Bibliotecarios. Guadalajara, Mexico, 2 December.
- 2008 "LEEPin' Latinamericanistas! Instructor-Student Reflections on the Online Latin Americanist Librarianship Course." Roundtable participant. LIII Seminar on the Acquisition of Latin American Library Materials Conference. New Orleans, Louisiana, 1 June.
- 2008 "Servicios virtuales de referencia: 'chat reference'." Invited speaker, Asociación de Bibliotecarios Graduados de la República Argentina (ABGRA), Buenos Aires, Argentina, 21 April.
- 2006 "Latinformation Literacy: An Introduction." Panelist, "Information Literacy: Moving Beyond Bibliographic Instruction." Part of symposium, "Surviving the Information Age in Latin America and the Caribbean: Scholarly Communication, Information Literacy, and the Internet." 52<sup>nd</sup> International Congress of Americanists. Seville, Spain, 18 July.
- 2006 "Multicultural Archives at the University of California-Santa Barbara: Chicano Collections." Panelist, Migration: the Mexican Experience/Migración: la experiencia mexicana. LI Seminar on the Acquisition of Latin American Library Materials Conference. Santo Domingo, Dominican Republic, 21 March.
- 2006 "Desarrollo de acervos en la Universidad de California, Santa Barbara." Invited speaker, Programa de Maestría en Ciencias Bibliotecarias y de la Información, Universidad Interamericana, San Germán, Puerto Rico. 13 March.

# CONTINUING EDUCATION

- 2016 Quality Matters: Design Your Online Course; Applying the QM Rubric; Peer-Reviewer Course
- 2014 Project Management Institute introductory course on Principles of Project Management.
- 2012 Participant in Assessment Track of the Association of College & Research Libraries Institute for Information Literacy '12. Nashville, Tennessee, 14-18 November.
- 2011 Participant in Program Track of the Association of College & Research Libraries Institute for Information Literacy Immersion '11. Seattle University, 24-29 July.
- 2010 Leadership Institute for Academic Librarians, ACRL/Harvard Graduate School of Education. Cambridge, Massachusetts, 1-6 August.
- 2009 ACUI/ACRL Women's Leadership Institute. Amelia Island, Florida. 6-9 December 2009.
- 2007 California Rare Books School course "The History of the Book in Latin America, 16<sup>th</sup>-19<sup>th</sup> Centuries," University of California, Los Angeles, 30 July-3 August.
- 2001 Participant in Track I of the Association of College & Research Libraries Institute for Information Literacy Immersion '01. Plattsburgh State University of New York, 3-8 August.

## **PROFESSIONAL MEMBERSHIPS AND SERVICES**

Seminar on the Acquisition of Latin American Library Materials (SALALM)

- President (2022-2023)
- Vice President/President Elect (2021-2022)
- Parliamentarian (2023 present)
- Member-at-large, Executive Committee (2005-2008)
- Chair of SALALM Iberian Studies (2005-2006)
- Chair of Academic Zone of Latina/o Action & Research, ALZAR (2007-2008)
- Chair of Sub-committee on Bibliographic Instruction (2002-2005; 2012 2015)
- Co-Chair for Enlace (2017-2023)

International Federation of Library Associations (IFLA)

• Library Services to Multicultural Populations Section (2017-2021; 2023-present) American Library Association

Member of External Review Panels for ALA Accreditation

Affordable Georgia Learning (2023-2024)

• Proposal reviewer for textbook transformation grants and research grants Center for Research Libraries (CRL): LAMP (formerly Latin American Microfilm Project)

- Executive Committee (2004 2009); Chair (2007-2008)
- Latin American Studies Association (LASA)
- Chair of Scholarly Research & Resources Section (2006-2009)

Educause Learning Initiatives

• Proposal reviewer for ELI 2011

# UNIVERSITY OF WEST GEORGIA COMMITTEES AND SERVICE

UWG chapter of AAUP (American Association of University Professors)

- President, 2013-2014; Vice President, 2012-2013
- Member-at-large 2019-2021

UWG SafeZone Facilitator and Trainer (2011 – present) Search Committees

- College of Arts and Humanities Dean (2016-2017)
- Provost / VPAA (2013-2014)
- Instructional Services Librarians (2011; 2013)

Faculty Senate

- Senator (2010 2012)
- Committees: Budget (2011 2015); Graduate Studies (2010 2011); Academic Programs (2015 2017); Intercollegiate Athletics & University Advancement (2017-2018); Faculty Development (2018-2019); Teaching, Learning & Assessment (2019 2021); Diversity & Internationalization (2021-present)

President's Learning Network (2013-2016) School Improvement Ed.D. Program Advisory Committee (2010 – 2016) Ingram Library Renovation Internal Steering Committee (2009 – 2011) UWG Sustainability Council (2015 -- 2018) Office of Education Abroad Advisory Council (2016 – present)